

OnePlayground

ENDLESS EXPERIENCES

DO YOU KNOW...

- ... how or when to book a class?
- ... how to check-in or cancel a class?
- ... about our Booking Policy?
- ... how to get info about our classes?



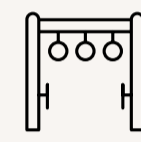
HOW TO BOOK A CLASS



Download the App from the [App Store](#) or the [Play Store](#) & log in or sign up¹.



Select your preferred club location & click “Book” to view the timetable.



Press on the class you want to attend & click “Book”.

¹ please use the email you signed up with

WHEN TO BOOK A CLASS



Classes can be booked up to 3 days in advance.

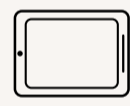


Bookings open at midday, 3 days prior.



E.g. bookings for Monday classes will open midday Friday.

HOW TO CHECK-IN TO A CLASS



Locate the iPad in the studio & click on the class you’re attending.



Find your name on the list, press on it and click “Check-in.”



If you attend class but don’t check in, you will be marked as a “No Show”

HOW TO CANCEL A CLASS



Open your app and click on the “Profile” icon.



Locate the class you want to cancel under the “Schedule” section.



Click on the “Cancel” button under the class name.

BOOKING POLICY

Please find our full Terms & Conditions [here](#)

CLASSES INFO

FIND THE ONE

Not sure which class to try first?

Check out our [huge range of classes](#) to find the one for you.

- Wellness - Reformer (limited to 3 sessions per week), Mat Pilates, Barre, Dance, Yoga
- Fitness - Tone, Spin, Fight, Strength & Conditioning, HIIT